

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.A. DEGREE EXAMINATION – HIST., ECO. & SOC.

THIRD SEMESTER – NOVEMBER 2007

CO 3203/3200 - INDUSTRIAL RELATIONS

AU 4

Date : 05/11/2007
Time : 9:00 - 12:00

Dept. No.

Max. : 100 Marks

SECTION – A

(10 x 2 = 20 marks)

Answer ALL the questions:

1. Define the term Industrial Relations.
2. What is a lockout?
3. Define a trade union.
4. Who is a workman under the Industrial Disputes Act?
5. State the causes for workers grievances.
6. Explain the term negative discipline.
7. What is a works committee?
8. Write a note on lightning strike.
9. State the persons and establishments to whom the Trade Unions Act is not applicable.
10. What do you mean by labour harmony?

SECTION – B

(5 x 8 = 40 marks)

Answer any FIVE questions:

11. Give the meaning of the terms 'strike' and 'lock-out'. State the circumstances in which strikes and lock-outs are prohibited and become illegal.
12. Briefly state the role of Industrial Relations in the Indian industry.
13. State the objectives of Trade Unions and the advantages that may be derived by the members of the union.
14. State the major advantages that accrue on account of worker's participation in management.
15. Write short notes on:
 - a. Joint management council
 - b. Safety committee
 - c. Quality Circle
16. Examine the causes for industrial conflicts in Indian industries.
17. 'Collective Bargaining is the best means for promoting better Industrial relations' – Discuss.
18. State the essential prerequisites for observance of a good disciplinary rule.

SECTION – C

(2 x 20 = 40 marks)

Answer any TWO questions:

19. Define the term grievance. Discuss in detail the procedure followed by the management for handling workers' grievances and the basic elements required for a sound grievance settlement procedure.
20. Discuss in detail the different approaches to the study of Industrial Relations.
21. Write a note on the emergence, growth, present position and role of unions in India. What approach, in your view, can make them contribute effectively to greater organizational effectiveness?
